# SECTION 5: BILLING AND REIMBURSEMENT GUIDELINES

of the Professional Provider Office Manual

## 5.0 TABLE OF CONTENTS


| | |
|---|---|
| General Billing | Subsection 5.1 |
| Acupuncture | Subsection 5.2 |
| After Hours Care | Subsection 5.3 |
| Ambulance Transport Benefit | Subsection 5.4 |
| Anesthesia | Subsection 5.5 |
| Autism | Subsection 5.6 |
| Behavioral Health | Subsection 5.7 |
| Chiropractic and Physical Medicine Services | Subsection 5.8 |
| Code Editing | Subsection 5.9 |
| Concierge Medicine | Subsection 5.10 |
| Dialysis | Subsection 5.11 |
| Dietitian | Subsection 5.12 |
| Drug Screening Assays | Subsection 5.13 |
| Durable Medical Equipment/Home Medical Equipment | Subsection 5.14 |
| Evaluation and Management Services | Subsection 5.15 |
| Home Health Agency | Subsection 5.16 |
| Incident-to | Subsection 5.17 |
| Infusion Therapy | Subsection 5.18 |
| In-office Procedures | Subsection 5.19 |
| Intra-operative Monitoring Services | Subsection 5.20 |


*Continued* →

This section provides information about our billing and reimbursement guidelines. If Blue Cross and Blue Shield of Louisiana (Louisiana Blue) makes any procedural changes, in our ongoing efforts to improve our service to you, we will update the information in this section and notify our network providers. For complete *Professional Provider Office Manual* information, please refer to the other sections of this manual. Contact information for all manual sections is available in the Manual Reference Section.

For member eligibility, benefits or claims status information, we encourage you to use iLinkBlue (www.lablue.com/ilinkblue), our online self-service provider tool. Additional provider resources are available on our Provider page at www.lablue.com/providers.

This manual is provided for informational purposes only and is an extension of your Professional Provider Agreement. You should always directly verify member benefits prior to performing services. Every effort has been made to print accurate, current information. Errors or omissions, if any, are inadvertent. The Member Contract/Certificate contains information on benefits, limitations and exclusions, and managed care benefit requirements. It also may limit the number of days, visits or dollar amounts to be reimbursed.

As stated in your agreement: This manual is intended to set forth in detail our policies. Louisiana Blue retains the right to add to, delete from and otherwise modify the *Professional Provider Office Manual* as needed. This manual and other information and materials provided are proprietary and confidential and may constitute trade secrets.

| | |
|---|---|
| Laboratory | Subsection 5.21 |
| Maternity Care and Delivery | Subsection 5.22 |
| Medication Substitution | Subsection 5.23 |
| Modifiers | Subsection 5.24 |
| Multiple Procedures | Subsection 5.25 |
| Multiple Service Reduction for Diagnostic Imaging Services | Subsection 5.26 |
| Nasal Endoscopy Procedures | Subsection 5.27 |
| Nucleic Acid Probe Services | Subsection 5.28 |
| Nurse Practitioner and Physician Assistant Services | Subsection 5.29 |
| Ordering/Referring Provider Requirements | Subsection 5.30 |
| Pass-through Billing and Billing for Services Not Rendered | Subsection 5.31 |
| Place of Service | Subsection 5.32 |
| Provider-based Billing | Subsection 5.33 |
| Rural Health Clinic and Federally Qualified Health Clinic | Subsection 5.34 |
| Sleep Study | Subsection 5.35 |
| Specialty Pharmacy | Subsection 5.36 |
| Telemedicine/Telehealth | Subsection 5.37 |
| Urgent Care Centers | Subsection 5.38 |
| Colonoscopy and Upper Gastrointestinal Endoscopy Multiple Procedure Reduction | Subsection 5.39 |
| Pharmaceutical Waste | Subsection 5.40 |
| Mass Immunizers | Subsection 5.41 |
| Digital Health | Subsection 5.42 |
| Fertility Preservation Services | Subsection 5.43 |
| Medical Record Documentation | Subsection 5.44 |
| Dental | Subsection 5.45 |
| Speech Therapy | Subsection 5.46 |
| Ambulatory Surgery Centers | Subsection 5.47 |
| HIV Pre-exposure Prophylaxis | Subsection 5.48 |
| Breast Feeding and Lactation Services | Subsection 5.49 |
| Clinical Trials | Subsection 5.50 |
| Access to Information and Medical Records | Subsection 5.51 |